

MiNews

Bringing cheer to families

*Beyond the wires
with holiday spirit*

Director applications due for districts 2 & 3

Do we owe you
money? Unclaimed
capital credits list
is posted





It's the holiday season

Happy Holidays! It's hard to believe we're saying that already. Where did the last eleven months go? I guess it is true that the older you get, the faster the years go by.

It's been a great year for MiEnergy Cooperative and its members in many ways. Our electric distribution system is performing well. We added over \$10 million in system improvements this summer and our system reliability is consistently improving from very good to great, but there is always room for improvement. Thankfully, we have not had any significant storms year-to-date, and our crews have volunteered on a couple of occasions to help out member distribution cooperatives that were impacted.

In 2023, we achieved a new safety milestone for MiEnergy, working over 327,000 hours without a lost time accident. Our safety committee's engagement and job briefing iPad app provide positive safety support.

We're on the doorstep of beginning our conversion to a single Advanced Metering Infrastructure (AMI) across the entire MiEnergy system. Converting to a single metering platform will enhance operations with our outage management system and reduce costs by maintaining a single vendor for metering inventory. This year, we've approved a record number of economic development loans for area businesses, and we're still winning broadband grants to extend critical broadband infrastructure across the MiEnergy service territory.

Our new Preston outpost is fully functional, and the Harmony and Spring Valley outpost consolidation is performing exactly as expected. Plus, we have the added

benefit of another retail broadband office in the corner of the Preston outpost facility.

This summer, we participated in a consortium of electric cooperatives throughout the country with our national association for federal grant dollars as part of the GRIP program (Grid Resilience & Innovation Partnership). Unfortunately, we were informed our projects were great, but the grants were oversubscribed, which did not leave us resources for funding. So, we're making applications again and hoping for better results in 2024. The good news is that we made the cut to move on to the next step of grants for a PACE (Powering Affordable Clean Energy) grant with fifteen of our fellow Dairyland Power Cooperative members to build 80 megawatts (MW) of solar generation. MiEnergy included another 5 MW in this project, which we have targeted for Houston County.

Next year, we will begin the replacement of 11,000 energy management receivers in members' homes as we upgrade our energy management system. Energy management will be a critical cooperative program in the coming years as we move to electrify a more significant share of our home appliances, businesses and economy. A new robust energy management system will also create energy management program opportunities for members.

This year marked continued interest in member-owned solar. To date, over 900 members have invested in a distributed solar generation system for a total of over 18 MW of generation. Your cooperative's early adoption of interconnection policies and cost of service rate design—separating delivery costs in the basic service and energy (kilowatt-hours) on members' bills and incorporating a size-to-load installation guideline — has enabled more MiEnergy members to install their own solar systems. Other utilities are halting customer installations and have interconnection backlogs extending over a year.

Investor-owned utilities to our north in Minnesota (Xcel) and our south in Iowa (Alliant) are announcing significant long-term retail rate adjustments. Early indications from our power supplier, Dairyland Power Cooperative, are encouraging as they will work to maintain MiEnergy's wholesale power costs for 2024. MiEnergy staff will finalize our 2024 operating budget after we close the books for 2023 and have a very optimistic outlook for maintaining our current retail electric rates in 2024.

Have a Merry Christmas and a Happy New Year. As always, I welcome your calls, emails and personal visits.

Board room highlights | Nov. 30, 2023

- CFO Shelly Hove provided a favorable financial report for October.
- Approved the 2024 capital budget.
- Approved using unclaimed capital credits to support seventy \$1,000 community service scholarships and two Youth Tour scholarships in 2024.
- Received a report on the member satisfaction survey results.
- Approved submitting an application for USDA funds to assist with the expansion of Winneshiek Medical Center.
- Accepted a retirement notice from Director Young that is effective following the April 10, 2024, annual meeting.
- Approved Resolution 23-20 downsizing the board of director seats from 11 to 10.
- Selected voting delegates for upcoming meetings.

The next board meeting will be held at the Cresco office on December 21 at 9 a.m.

Making the holidays BRIGHTER

Employees provide the lasting & meaningful gift of helping others

BEYOND THE WIRES We are closing in on the end of the year and finishing up the eighth and final story in our Beyond the Wires series. While there were many additional topics we could cover that your cooperative does for our local communities in Minnesota and Iowa throughout the year, we want to close with this inspiring holiday story that dates back almost two decades of employees going beyond the wires to make the holiday 'brighter' for families in our area.

CHRISTMAS CARE PROGRAM – HOWARD COUNTY

CARE (Communities About Reaching Everyone) is a not-for-profit organization working together with Howard County Relief and Community Action to assist local families who are suffering financial hardships. Their mission is to assist families of Howard County that are in financial need, and it survives solely on donations. CARE began in 2006 and was formally organized in 2007. CARE provides Christmas gifts for roughly 30-40 families annually in Howard County. MiEnergy employees adopt one of those families each year and purchase gifts that have been identified as specific needs for the children or household.

CHRISTMAS IN FILLMORE COUNTY

Christmas in Fillmore County is a non-profit program that has been going on for around 35 years and since its modest beginning, now reaches over 200 recipient families in southeast Minnesota. The Rural Concerns Task Force partners with local organizations to grow the program each year. MiEnergy employees donate money annually to the Christmas in Fillmore County program in lieu of a gift exchange between the office gals. Since 2017, over \$2,000 has been collected and given to help local families during the holidays.

The support from cooperative employees is much appreciated because with their generous



Signal boosters going up

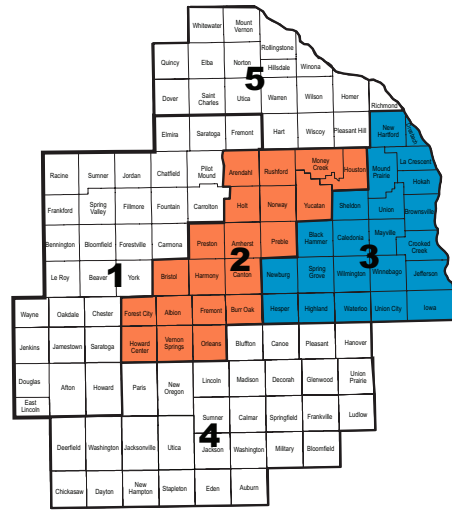
MiEnergy has started upgrading its current AMI (advanced metering infrastructure) in the Minnesota territory. The project began in November by installing equipment to enhance the meter network communication with the placing of signal boosters, or relays, in predetermined locations to ensure the meter data gets back to the data collection point in the substations.



MiEnergy crews will be installing these relays on structures owned by MiEnergy.

The relays require 120v to operate, so they will be connected and powered on the utility side of the meter at these locations. The project is planned by substation. The first is Spring Grove, followed by Caledonia and Brownsville. Chapman Metering has been contracted to start changing our meters in these areas starting in February 2024. The project is expected to take four years to complete, and we will keep members posted with updates as we continue through the service territory.

This AMI technology is currently used in the Iowa territory and has proven to be reliable in communicating back the meter data to MiEnergy for billing, and for our outage management system which aids crews by predicting meters that are without power, which helps reduce power restoration times.



BOARD ELECTIONS

Director applications due for districts 2 & 3

Last month we published information regarding the board election process for 2024. If you are interested in running for a district 2 or 3 board seat, contact Heather Larson at 800-432-2285 or hlarson@MiEnergy.coop. The director application deadline is January 11.

CAPITAL CREDITS NOTICE

In October 2023, MiEnergy distributed nearly \$1.9 million in patronage capital credit retirements to current and former members of the cooperative. Current members received an electric bill credit and former members received their refunds as a check. MiEnergy Cooperative's office located at 24049 Highway 9, Cresco, IA 52136 is holding unclaimed patronage dividend checks for the person(s) listed as follows. The owner may claim this property by contacting us at the address listed above, calling 800-432-2285 or emailing jmadsen@MiEnergy.coop. Watch for more listings in the January issue.

A
 Aaker, Ann, Rochester, MN
 Albertson, Jerry, Ridgeway, IA
 Albrecht, Andrew & Laura, Winona, MN
 Amdahl, Craig, Mabel, MN
 American Plumbing of Winona, %Donald Evanson, Winona, MN
 AMPI, Rochester, MN
 Andera, Joe & Jacqueline, Alta Vista, IA
 Anderson, Kathleen, Cedar Rapids, IA
 Anderson, Laverne & Judy, Big Lake, MN
 Arfinson, Carl, Peterson, MN
 Applen, Thelma, Harmony, MN
 Argenio, Coniah & Miriam, New Hampton, IA
 Avco Financial, % Robert Cox, Mason City, IA

B
 Bacon, Edgar & Ida, Winona, MN
 Bacon, Kari & Wright, Jason, Fountain, MN
 Baird, Kathleen, Decorah, IA
 Baker, Jewell, Calmar, IA
 Baker, Kimberly, North Liberty, IA
 Balfany, Crystal, New Albin, IA
 Bangs Electric, Cook, MN
 Bark, Dean, Waterloo, IA
 Bark, Sheral, Oelwein, IA
 Barr, Kyle, Dorchester, MN
 Bass, Dustin, New Albin, IA
 Bateman, Colleen, Houston, MN
 Bateman, Matthew & Norstad, Shelby, Aurora, CO
 Batzler, Sandra, Spring Grove, MN
 Bauer, Jeffrey & Tammy, LeRoy, MN
 Beaty, Michael, Lawler, IA
 Beck, Leann, Lanesboro, MN
 Beck, Robert & Faye, Red Wing, MN
 Behn, Alvin, Dorchester, IA
 Belanger, Jeremy & Krista, Potosi, WI
 Benn, David, Highlandville, IA
 Benson, Christine, Wanamingo, MN
 Benz Estate, Gunilda, New Hampton, IA
 Beyer, John & Wright, Shannon, Stacyville, IA
 Bicknese, Aaron & Karla, Elgin, IA
 Bigalk, Dale & Dortha, Cresco, IA
 Bigalk, Kendall & Theresa, Zumbrota, MN
 Blaess, Kari, Spillville, IA
 Blaess, Susan (Baldwin), Cresco, IA
 Blocker, Donald, New Hampton, IA
 Blohm, Thomas & Mary, Montello, WI
 Blong, Regina, Clinton, MO
 Bloom, Danning & Susan, Mesa, AZ
 Blume, Susan, New Hampton, IA
 Blythe, Jeff, Cresco, IA
 Boehm, Stanley, Castle Rock, CO
 Bohr, Wendy, Cresco, IA
 Boldt, Shawn, Minnesota City, MN
 Bollman, Laurie Ann, Cresco, IA
 Botcher, Douglas & Marie, Winona, MN
 Bouska, Daniel, New Hampton, IA
 Boutte, Tammy, Spring Grove, MN
 Boyum, Marlow, Rushford, MN
 Brainard, Melanie, Decorah, IA
 Brandau, Kristine & Troy, Rochester, MN
 Brantley, Shawn, Decorah, IA
 Breitsprecher, Chad & Andrea, Fort Atkinson, IA
 Bremmer, Tami, Peterson, MN
 Brincks, Harold, Decorah, IA
 Brion, Rodney, Lewistown, MN
 Britton, Keith, Anoka, MN
 Broghammer Estate, Rillie, %Thomas Lacey, Ridgeway, IA
 Brohmer, Ronald, Decorah, IA
 Brown, Jeffrey & Billie, Rushford, MN
 Brown, Wendy & John, Winona, MN
 Buckbee, Bobby, Largo, FL
 Bumba, Brad, New Hampton, IA
 Burkholder, Ronald & Sandra, Casa Grande, AZ
 Burmeister, Robert, Harmony, MN
 Burmester, Beverly, Caledonia, MN
 Burns, Allison, Canton, MN
 Bushman, Janita, Calmar, IA

C
 Calhoun, Gary & Theresa, Fredericksburg, IA
 Callahan, Chris, Prior Lake, MN
 Capouch, Rita, Cresco, IA
 Cartwright, Marcus, Cresco, IA
 Casebolt, Barry & Sara, Lakewood, CO
 Chapel, Sheila, LaCrescent, MN
 Cherry, Rev James, Ventura, IA
 Chihak, Virgil, Spring Valley, MN
 Clement, Eric, Cresco, IA
 Cleven, Matthew, Chatfield, MN
 Colbert, James, LaCrescent, MN
 Connaughty, Ronald, Killeen, TX
 Cook, David, Decorah, IA

Cook, Duane, Decorah, IA
 Courtney, Tara, & Kouba, Jen, Decorah, IA
 Cox, David, Wadena, IA
 Creger, Gary, Cresco, IA

D
 Dahl, Cindy, Prairie Du Chien, WI
 Dahle, Jodi, Hayfield, MN
 Dallenbach, Karen, Decorah, IA
 Danielson, Joni, Caledonia, MN
 Darkow, August & Anna, Winona, MN
 Darling, Ronald, % David Darling, Mabel, MN
 Darrington, Doris, Spring Grove, MN
 Arvidson, Matthew, St. Charles, MN
 Davis, Don Estate, % Betty Davis, Decorah, IA
 Davis, Emma Jean, Eden Prairie, MN
 Dawson, Bryce & Robbin, Lanesboro, MN
 Degas, Scott & Sjurseth, Jylian, Winona, MN
 Deming, Jay & Lora, Egin AFB, FL
 Dessel, Peter, Ossian, IA
 Dietrich, Jennifer, Decorah, IA
 Doely, Charles, Spring Grove, MN
 Donovan, Matthew & Stephanie, Rochester, MN
 Dority, Charles, Cresco, IA
 Dotzenrod, Aimee & Phillips, Loren, Decorah, IA
 Drake, Dianne, Rochester, MN
 Drenkhahn, Brent, Caledonia, MN
 Duncan, Timothy, PC Beach, FL
 Duncanson, Earl, Winona, MN

E
 Eastman, Sharon, Riceville, IA
 Ebeling, Aaron & Kimberly, Cannon Falls, MN
 Edwards, Erin, La Crescent, MN
 Ellickson, Lee, Decorah, IA
 Erding, Andrew, Wykoff, MN
 Erickson, Gabe, Decorah, IA
 Erickson, Terry, Eden Prairie, MN
 Ernst, Steven, Cresco, IA
 Espe, Robert Estate, % Yvonne Cary, Cedar Rapids, IA

F
 Faas, Dean & Rebecca, LaCrescent, MN
 Fabian, Matthew & Tabetha, Rollingstone, MN
 Fadness, David & Primrose Retirement Co., Austin, MN
 Feine, Jeffrey & Bonnie, Fredericksburg, IA
 Feller, Cassie & Skadson, Melissa, LaCrosse, WI
 Ferguson, Kenneth, Riceville, IA
 Ferrie, Kari, Cresco, IA
 Finseth Farms, Fountain, MN
 Fjetland, Lucas, Rapid City, SD
 Flatjord, Maryann, New Hampton, IA
 Fleek, John, Lakeville, MN
 Flugum, Ryan & Faith, Elma, IA
 Foltz, Duane, Lansing, IA
 Forrester, Diana, Caledonia, MN
 Foss, Kollin, Chippewa Falls, WI
 Foster, Eve, Rollingstone, MN
 Frana, Pam, Cresco, IA
 Franzen, Daniel, Ossian, IA
 Freeman, Darrell, Spring Valley, MN
 Freidhof, Gertrude, Elma, IA
 Fruechte, Isaac, Hudson, IA

G
 Gahman, Shelley, Cresco, IA
 Ganske, Jean, The Villages, FL
 Gant, Corey, Decorah, IA
 Gartenbein, Anthony, LaCrosse, WI
 Gardner, George & Colleen, Winona, MN
 Gebel, Louis Estate, % Shirley Gebel, Lawler, IA
 *Gehrning, Susan, C/O Bob Barlow, Chatfield, MN
 Gillen, Nancy, McIntire, IA
 Gilles, Roxanne Estate, Waterloo, IA
 Glasspoole, Christopher & Gina, Chippewa Falls, WI
 Goebel, Dennis & Julie, Garrison, ND
 Goebel, Steve, New Hampton, IA
 Gooder, Ross, Cresco, IA
 Goodsell, Michael, Spring Valley, MN
 Gordon, Marlys, Winona, MN
 Gorman, Bartley, Crystal Falls, MI
 Gormly, Thomas, LaCrescent, MN
 Gottfried, Dorothy, Winona, MN
 Grammetz, Marilyn & Stacey, Hutchinson, MN
 Grant, Eric, Austin, MN
 Graves, Melinda & Slaes, Felipe, Stevens Point, WI
 Green, Greg, Charles City, IA
 Grenier, Rebecca, Houston, MN
 Griffin, Marion, Chatfield, MN
 Groteboer, Kenneth, Preston, MN
 Groth, Norbert Estate, % Donna Jean Groth, Cresco, IA
 Gulbranson, Robert, Caledonia, MN
 Gunderson, Timothy & Amber, Caledonia, MN
 Gunn, Jean, Winona, MN
 Gustafson, Irvin & Monica, Lamoni, IA

H
 Haas, James, LaCrosse, WI
 Haas, Maria, Houston, MN
 Habberstad, Steven, % Brenda Habberstad, Winona, MN
 Hagen, Dave, Spring Grove, MN
 Halverson, Karen, Spring Grove, MN
 Halverson, Roger, Cresco, IA
 Halvorson, Richard & Rebecca, Caledonia, MN
 Hammann, Wayne, Lewistown, MN
 Hammond, Scott & Brenda, Marshalltown, IA
 Hanks, Rob, LeRoy, MN
 Hannasch, Kieran, Lakeville, MN
 Hanson, Dean, Mason City, IA
 Hanson, Gary & Judith, Fairmont, MN
 Hanson, Marvis, New Albin, IA
 Hanson, Richard & Janice, Nisswa, MN
 Harbach, Dennis & Allison, Dakota, MN
 Hartgrave, Douglas & Bakken, Laurie, Rochester, MN
 Hassman, Kevin & Jan, New Hampton, IA
 Hatlevig, Darrell, Richville, MN
 Hauber, Jessica, Decorah, IA
 Haug, Donald, Emmetsburg, IA
 Haupt, Timothy & Melissa, Kearney, NE
 Hawkins, Bob, Decorah, IA
 Hay, Todd & Welle, Lynda, Stillwater, MN
 Hayek, Joe, Cresco, IA
 Hayek-Dahl, Marleen, Fort Atkinson, IA
 Heckard, Joseph, Houston, MN
 Heegenbart, John, Cresco, IA
 Hegland, Gerhard & Charlene, Rochester, MN
 Heimer, Mary Ann, Rosemount, MN
 Helgeson, Sara, Grand Meadow, MN
 Helmuth, David, Independence, IA
 Herber, Karl, Rollingstone, MN
 Hershberger, Elias, Lanesboro, MN
 Hershberger, Emery & Mattie, Lanesboro, MN
 Hess, Richard & Ann, Watertown, MN
 Hesse, Shirley, Osage, IA
 Hochstetler, Jonas, Harmony, MN
 Hoffland, Marilyn, Mabel, MN
 Hokenstad, Elizabeth & Rachel, Winona, MN
 Holdeman, Clinton, Elma, IA
 Holthaus, August, Ossian, IA
 Holthaus, Roger & Patricia, New Hampton, IA
 Holst, Todd, Woodbine, IA
 Horton, Timothy & Shirley, Winter Haven, FL
 Hosek, Arlene Estate, % Patricia Smith, Elma, IA
 Hostrawser, Larry & Jane, LaCrescent, MN
 Hotvedt, Ann, Decorah, IA
 Hove, Marjorie, Decorah, IA
 Hovland, Gary (Chip), Rushford, MN
 Hruska, James, % Melinda Baker, Atlanta, MO
 Hubbard, David, Norwalk, WI
 Huinker, David, Ames, IA
 Humburg, Adam, Austin, MN
 Humpal, Greg & Karith, Manly, IA
 Huser, Jon, Wausau, WI
 *Hutton, George, Decorah, IA

I
 Irvine, Daniel, Caledonia, MN

J
 Jacob, Sharon, Winona, MN
 Jacobson, Mildred, Decorah, IA
 Jaeb, Ronald, Minneapolis, MN
 Jangula, John & Marlene, LaCrescent, MN
 Jensen, James & Phyllis, Eldridge, IA
 Jensen, Luke & Bryant, Angela, Decorah, IA
 Jirak, Jeannie, Fort Atkinson, IA
 Johannsen, Tyler, Winona, MN
 Johnson, Diana, Lanesboro, MN
 Johnson, Jerry, Winona, MN
 Johnson, Jesse & Jackie, Spring Valley, MN
 Johnson, Kari, Readlyn, IA
 Johnson, Kasey, Winona, MN
 Johnson, Kenneth & Dera, Caledonia, MN
 Johnson, Marth, Utica, MN
 Johnson, N A & Julie, Rock Island, IL
 Johnson, Olaf & Pierce, Jeff, Cresco, IA
 Johnson, Sarah, Calmar, IA
 Johnston, Lorraine Estate, % Martha Hartman, Hudson, IA
 Jones, Anthony, LaMesa, CA
 Jonsgaard, Jeffrey & Jennifer, Winona, MN
 Jonsgaard, Wayne & Wynn, Houston, MN
 Jorgensen, Melissa, St. Charles, MN
 Jump, Christina, Mabel, MN

*Denotes refund available.

MERRY CHRISTMAS AND HAPPY NEW YEAR

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 Eric Vitse • June Vitse • Vassil Vutov • Mike Walton • Kent Whitcomb • Dave Wilkes • Jordan Williams

HOLIDAY HOURS:
 Closed: Dec. 22 & 25, January 1
 Close Dec. 29 at 11 a.m.

Outages can be reported 24/7, including holidays, by calling 800-432-2285.
 Payments can be made at any time by calling 877-853-6517.

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 COOPERATIVE
 Your Touchstone Energy® Cooperative

Go cozy and confident.

GET HELP AT HOME OR AWAY WITH THE PRESS OF A BUTTON.

The Belle medical alert pendant has everything you need to keep your independence. Get help from anywhere 24/7, whether you're home or on your next adventure.

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4 TIPS FOR GETTING THE RIGHT SMART TECHNOLOGIES FOR YOUR HOME

1 Ask yourself how smart you want your home to be.

Smart plugs, energy-use apps and home monitors are cool devices that can help you save energy. But to make the most of them, it helps to understand how they work. Before you invest your time and money, ask yourself, how much technology do you want? What are your habits when it comes to setting up and using the latest development? If you like to tinker, an energy app on your phone could be fun and help you save money. But as electronics get smarter, even non-tech savvy people are finding them easier to use.

2 Get the most bang for your buck.

The most frequently-recommended energy saving device is a smart thermostat. Smart thermostats can program an energy schedule to adjust the heating or cooling when you're sleeping or out of the house during the day. Some detect movement in a room to adjust energy use, learn your daily habits, respond to voice commands and track the weather.

If you have a heat pump, you could benefit by contacting your electric co-op before using a smart thermostat. Lowering the temperature too much when you're not home could result in switching to more expensive auxiliary heat to bring the house back to room temperature.

Other devices that can produce energy savings for minimal cost and effort include smart light bulbs, outlets and charging stations.

3 Determine your energy-saving goals.

A home energy monitor is one way to save on electricity. The range of choices depends on how much you're willing to pay and if it's worthwhile. One study found that spending about \$1,800 on a full home, commercially installed energy monitor could save about 16% on electric bills and pay for itself in 10-15 years. Much less ambitious approaches involve downloading an app on your phone so you can keep track of your electricity use, and even turn smart appliances on and off when you're away.

4 Do a simple energy checkup.

Take a walk through your home with the intention of identifying everything that uses electricity. You'll likely notice functions that could be managed with smart devices. If your phone sits plugged in long after it's charged, smart power strips and smart outlets can stop the electricity use when the battery is at 100%. Smart light bulbs can be controlled with an app on your phone. Ceiling fans can now adjust themselves for the best air flow depending on the temperature. Motion detectors can turn indoor lights on and off when you enter or leave a room, and even solar-powered outdoor lights can detect when you're approaching and light the way.

Holiday LIGHTING Safety

Use only holiday lights that have been safety tested and have the **UL label**.

Before using, **check each strand** for broken sockets, frayed cords, or faulty plugs.

Don't string together more than **three** standard-sized incandescent sets of lights or you could **overload the circuit**.

Don't throw lights over tree branches that are **near power lines** and service connections.

Always unplug lights before leaving your home or going to bed; a timer can help with this.

Learn more at

SafeElectricity.org

mienergy
COOPERATIVE
Your Touchstone Energy® Cooperative

IOWA MEMBER NOTICE ON SALES TAX EXEMPTION

There is a tax exemption that could save you money if your business is agricultural, manufacturing or processing related.

Since January 1, 2006, residential customers are no longer subject to state sales tax. State sales tax rates are applicable for non-residential customers, unless a sales tax exemption certificate is filed with the cooperative. If you use electricity for processing/agriculture, you may be eligible to file a sales tax exemption certificate for the portion of your electric use that qualifies.

The certificate may be valid for up to three years and you can also file for refunds for past years, up to a maximum of three years.

You are not required to have exempt usage metered separately, but are required to calculate the percentage of exempt and non-exempt usage.

Contact Iowa Department of Revenue for instructions and the refund form by visiting www.tax.iowa.gov or calling 800-367-3388.

out & about in your COMMUNITY



LOCAL FOOD DRIVES – CRESCO & RUSHFORD

Employees of MiEnergy collected monetary donations and distributed to area food banks to help local families during the holiday season. We donated \$466 to local food banks in Rushford and Cresco. MiEnergy's June Viste and Audra Skalet dropped off \$256 to the Rushford's SEMCAC Food Shelf collected by the Minnesota employees, and Marlyn Ohloff and Tim McConnell dropped off \$210 to the Howard County Community Action food bank in Cresco raised from the Iowa employees.



CAREER EXPO – SPRING VALLEY

MiEnergy employees Brenda Tesch and Mark Dornink participated in the Spring Valley Area Career Expo on November 21 at Kingsland High School in Spring Valley. It was a great opportunity to let students and the community learn about the various career opportunities and training necessary for electric cooperative careers.



Have loads of matching holiday jammies to wash?



We've got you covered with discounts on electric water heaters for co-op members.

mienergy
COOPERATIVE

Your Touchstone Energy® Cooperative

OFFICE INFORMATION

Open Monday-Thursday 7 a.m. - 4 p.m. Friday by appointment.
IOWA 24049 Highway 9, PO Box 90, Cresco, IA 52136
MINNESOTA 31110 Cooperative Way, PO Box 626, Rushford, MN 55971

This institution is an equal opportunity provider and employer.

PHONE NUMBERS

LOCAL 563-547-3801 (Cresco); 507-864-7783 (Rushford)
TOLL-FREE & 24/7 OUTAGE REPORTING 800-432-2285
PAYMENT LINE 24/7 877-853-6517
UNDERGROUND CABLE LOCATING 811

ONLINE

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SOCIAL MEDIA Facebook, Twitter, YouTube, and Instagram

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DISTRICT 4 Kyle Holthaus and Carl Reicks
DISTRICT 5 Beth Olson and Jenny Scharmer

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SHELLY HOVE chief financial officer
JILL HUFFMAN broadband chief operating officer
STEVE OIAN vice president of electric operations
VASSIL VUTOV vice president of information technology
MIKE WALTON vice president of engineering and planning
KENT WHITCOMB vice president of member services

MINEWS STAFF

MEAGAN MOELLERS communications specialist, editor
ANNIE HOILAND communications specialist
BRENDA TESCH marketing and communications manager

2023/2024 OFFICES CLOSED

DEC 22, 25 Christmas Holiday
DEC 29 Close at 11 a.m. (New Year's Eve Observance)
JAN 1 New Year's Day

Gift certificates are available to purchase at the cooperative during the holiday season and throughout the year.



YOUTH OPPORTUNITIES

COMMUNITY SERVICE SCHOLARSHIPS



MiEnergy gives scholarships to high school seniors to help them further their education. To be eligible, the student's parent(s) or guardian(s) must be members of the cooperative. The community service-based scholarships are funded through unclaimed capital credits. An application will be posted online in early January at www.MiEnergy.coop.

FREE TRIP TO WASHINGTON, D.C.



Two area high school students will be selected by MiEnergy to represent the cooperative as delegates on the Washington, D.C. Youth Tour in June 2024. To be eligible, the student's parent(s) or guardian(s) must be members. An application will be available online in early January at www.MiEnergy.coop



Your Touchstone Energy® Cooperative

IOWA PO Box 90, Cresco, IA 52136

MINNESOTA PO Box 626, Rushford, MN 55971

PRSR STD
U.S. Postage

PAID
DPC

2023

SERVICE MILESTONES



Matt Ackman
Mechanic
New Employee



Jill Huffman
Broadband Chief Operating Officer
New Employee



Josh Mitchell
Director of Vegetation Management
New Employee



Caleb Steiner
Journeyman Lineworker
5 years



Skip Weiser
Board Director
10 years



Annie Hoiland
Communications Specialist
15 years



Chad Chaffee
Manager of Engineering/System Planning
20 years



Davin Thompson
Director of Operations - MN
20 years



Zach Steinmetz
Journeyman Lineworker
20 years



Steve Bronner
Journeyman Foreman
25 years



Matt Ginther
Journeyman Foreman
25 years



Marc Mikkelson
Member Services Technician
25 years



Eric Vitse
Equipment Operator
30 years



Jeff Henderson
Lead Lineman
35 years



Wayne Hageman
Director of Operations - IA
35 years