

# MiNNews

September 2025 Vol. 9 Issue 9  
A monthly publication for members of  
MiEnergy Cooperative.

## Recap of July storms, work continues on damages

*Energy assistance  
programs available*

*Find hidden energy  
users at home*

## CO-OP LAUNCHES RESIDENTIAL TIME-OF-USE RATE

MiEnergy's Clint Lickteig works to restore power after Mother Nature swept through the cooperative's service territory uprooting trees causing broken lines and poles.

## Storm recovery: July 28-29

Late Monday, July 28 at 11:53 p.m., I received a severe thunderstorm warning on my phone forecasting 75 mph winds. Within minutes, the storm swept through the Rushford and Peterson areas. The sound of roaring wind—reminiscent of a train—prompted my wife and I to head for the basement.

Before we reached the basement, the power went out. Once there, I opened our outage management app and watched as power outages continued to cascade to the east across our service territory. By that time, employees were deploying crews and monitoring the situation. We hoped that restoring transmission lines would resolve many of the outages, but Dairyland Power Cooperative quickly confirmed most damage was within MiEnergy’s distribution system.

The first outage reports came in from the west part of our service territory around 10 p.m., and by midnight all MiEnergy crews were dispatched. Each was working within their district before converging on the hardest-hit areas straddling the Minnesota-Iowa border and the I-90 corridor. At the storm’s peak, 3,400 members were without power. By 7 a.m. Tuesday, that number had been reduced to 2,500.

Daylight revealed the storm’s true devastation. Massive trees were uprooted or snapped in half, scattering debris across roads and properties. Many trees crashed into homes, vehicles and our distribution lines.

By 7:30 a.m. Tuesday, we requested assistance from neighboring cooperatives, Freeborn-Mower Cooperative Services in Albert Lea and Allamakee-Clayton Electric Cooperative in Postville. Together, they sent five two-man crews and bucket trucks to join our restoration efforts. Their help was invaluable as we sought to speed up the process of restoring power to members. Our design and staking technicians served as "bird dogs," those who know

the service territory and who are matched up with neighboring crews assisting.

Crews worked tirelessly for nearly 24 hours straight. They returned to refuel trucks, restock materials and grab a few hours of sleep before reporting back to work at 6 a.m. Wednesday.

On Wednesday, the focus was on the most heavily damaged areas and isolated outages. While primary feeder lines were restored early, individual services and lines requiring pole replacements were more labor-intensive. Progress was slow but steady with overhanging trees and rugged terrain complicating the effort.

At 7:44 p.m. Wednesday evening, the final stretch — a three-pole span near a bluff by Lanesboro — was completed, restoring power to all remaining members. The outage management map, once dotted with outage reports, was finally clear.

### A TEAM EFFORT

In less than 48 hours, all power had been successfully restored, thanks to the immense effort of MiEnergy’s operations and administrative employees, along with the neighboring crews. Not a single injury was reported, and no equipment was damaged during this operation — a true testament to our team’s dedication and safety-first approach.

I want to express my gratitude to the county, township and state Department of Transportation crews for clearing blocked roads, enabling us to access damaged areas quickly.

To our members, I personally thank you for your patience and understanding during this storm. Extended outages are rare for MiEnergy members, but when storms such as this occur, they’re reminders that despite our best efforts through vegetation management, system upgrades and routine maintenance, Mother Nature ultimately has the upper hand.

### LOOKING AHEAD

August has been equally busy for our teams as we finalize long-term repairs, assist members with electrical service restoration and report damages to county emergency management.

We’re working on an emergency standby generator program, in collaboration with local electricians, to assist members requiring 100% power reliability—whether for personal health needs or livestock welfare. Once a program is in place, we will communicate it to members.

As always, thank you for your trust, support and cooperation. Please don’t hesitate to reach out via phone, email or a visit to share your thoughts or concerns.



# Lineworkers are wired for service

In the quiet hours before dawn breaks, while many of us are still nestled in our beds, lineworkers begin their day, often clad in flame-resistant clothing, safety goggles, rubber gloves and thick, heavy boots.

They are the individuals who epitomize dedication to service in its purest form and it is important to reflect on the essential role they play in our daily lives.

Amid towering utility poles and power lines, lineworkers exhibit a strength that goes far beyond the physical. Whether battling inclement weather, troubleshooting technical problems or navigating treacherous heights, lineworkers demonstrate resilience and a quiet determination to keep our lights on, our homes comfortable, and our communities connected.

MiEnergy crews travel across our 9-county service territory, building, maintaining and repairing parts of our local system. Their extraordinary skills ensure our homes remain connected to the grid, businesses stay operational, and emergency services remain accessible—a lifeline that connects us all.

In moments of crisis, when the lights go out and we find ourselves in the dark, lineworkers emerge as beacons of hope. Their swift response restores normalcy, offering reassurance in times of uncertainty. Whether repairing storm-ravaged power lines or ensuring continuity during emergencies, their unwavering commitment illuminates life when we need it most.

MiEnergy lineworkers also answer the call beyond the boundaries of home. Our crews travel to fellow co-ops, near or far, when widespread outages occur and additional support is needed. Cooperation among cooperatives is one of our seven guiding principles, and no one embodies this core commitment better than lineworkers.

The next time you flip a switch, please take a moment to remember those who make it possible—lineworkers, who are wired for service and dedicated to illuminating life, and to bringing the power back on to our members when mother nature strikes.



### July 28-29 Storm Stats

- 3,457 members affected
- 26 lineworkers
- 10 mutual aid lineworkers
- 25 broken poles
- 30 vehicles
- Every call but 5 had trees on the line, wire down, broken poles or a combination
- Flew drones piloted by MiEnergy employees to identify problems in rights-of-way
- Last outage restored at 7:44 p.m. on July 30.



### Alliant Energy Acquisition

For the past 10 years, members acquired through the Southeastern Minnesota Energy Cooperative were being served by MiEnergy. However, starting in August the switch was made from Alliant Energy being the wholesale power provider to Dairyland Power Cooperative. Crews made the final service changes necessary to members west of Spring Valley to allow for this transition.

### SMEC cutover project stats

- July 31, 3:30 a.m. report time, 4:30 a.m. on-site tailgate, 5 a.m. project start time
- 24 employees involved
- 2.5 hour power outage
- 18 overhead transformers with fuses, cutouts and arrestors installed
- 3-phase underground transformer



## Board room highlights | August 28, 2025

- Dairyland Power Cooperative President Brent Ridge attended to provide an industry and operations update.
- CFO Shelly Hove provided the financial report which is tracking to budget.
- Management provided updates on storm recovery, large electric load opportunities, broadband and economic development projects.
- CFO Ben Stevens from WinnMed provided an in-person thank you for assistance with a \$2 million USDA pass-through loan.
- Amendments to the procurement policy were reviewed and approved.
- Approved April 8, 2026, as the next annual meeting date.
- CEO Krambeer provided an update on cooperative subsidiaries.

The next board meeting will be at the Rushford office on September 30 at 9 a.m.

# Need help with paying your heating bill?

## Home energy assistance program available

**\*\*If you are having financial difficulties and cannot pay your electric bill, communicating with MiEnergy is essential. Don't ignore disconnection notices. Contact us at 1-800-432-2285 to discuss winter disconnection protection and the steps required to avoid being disconnected. Even if you don't qualify for either of these programs, the cooperative can help set up a payment plan to help members through tough times to avoid disconnection at any time of the year. \*\***

### IOWA MEMBERS:

The 2025-2026 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel and type of housing.

If you are not sure where to apply, dial 2-1-1, visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency or write to: LIHEAP, Iowa Department of Human Rights, Capitol Complex, Des Moines, IA 50319.

2025-2026 INCOME MAXIMUMS	
Household Size	Annual Gross Income
1	\$31,300
2	\$42,300
3	\$53,300
4	\$64,300
5	\$75,300
6	\$86,300
7	\$97,300
8	\$108,300
For households with more than eight members, add \$11,000 for each additional member.	

### WHEN TO APPLY:

- Elderly (60 & over) and/or disabled: October 1, 2025 to April 30, 2026
- All other households: November 1, 2025 to April 30, 2026

### WHAT TO TAKE:

- Proof of income (for all household members age 18 and over). Depending on your household income type, income documentation from the past 30 days, the last 12 months or last calendar year, whichever is easier or more beneficial for you.
- Proof of social security numbers for ALL household members (documentation required).
- Most recent heat bill.
- Most recent electric bill.

### WAGE EARNERS:

Please bring copies of your check stubs for the 30-day period preceding the date of application or a copy of your federal income tax return.

### FIXED INCOME:

This income may include: Social Security Benefits, Supplemental Security Income, Veteran's Assistance, Unemployment Insurance and pensions. Please bring copies of your check stubs from the previous 30 days.

### SELF-EMPLOYED/FARMERS:

Please bring a copy of your most recent federal income tax return.

*Additional countable income and/or income verification not listed above may be required for eligibility determination.*

### IOWA ENERGY ASSISTANCE PROVIDERS

CHICKASAW COUNTY: 641-394-2007  
HOWARD COUNTY: 563-547-4413  
WINNESHIEK COUNTY: 563-382-8436  
NE IOWA COMMUNITY ACTION: 563-382-9608

### MINNESOTA MEMBERS:

In accordance with Minnesota's Cold Weather Rule, electric service for Minnesota members cannot be disconnected for nonpayment between October 1 and April 30 if electricity is the primary heat source and ALL the following statements apply:

- Your household income is at or below 50 percent of the state median income. Income may be verified on forms provided by MiEnergy or by the local energy assistance provider.
- You enter into and make reasonably timely payments under a payment agreement that considers the financial resources of the household.
- You receive referrals to energy assistance, weatherization, conservation or other programs likely to reduce your energy bills from MiEnergy.

Minnesota's Cold Weather Rule does not completely stop winter disconnects. Before disconnecting electric service to Minnesota residential members between October 1 and April 30, MiEnergy must provide:

- A 30-day notice of disconnection.
- A statement of members' rights and responsibilities.
- A list of local energy assistance providers.
- Forms on which to request Cold Weather Rule protection.
- A statement explaining available payment plans and other options to continue service.

### MINNESOTA ENERGY ASSISTANCE PROVIDERS

FILLMORE COUNTY: 507-765-2175  
HOUSTON COUNTY: 507-725-5811  
MOWER COUNTY: 507-437-9701  
SEMCA, INC: 800-944-3281  
WINONA COUNTY: 507-457-6200



## I ♥ Mi-Co-op gift basket drawing

To show our appreciation for our members, MiEnergy is pleased to announce a gift basket drawing in honor of National Cooperative Month in October. MiEnergy will draw names to give away 50 gift baskets filled with local items to members who enter the contest. And better yet, the co-op will come to you! A representative from MiEnergy will deliver the baskets to each winning residence.

### HOW TO ENTER:

Visit [www.MiEnergy.coop](http://www.MiEnergy.coop) and click the link on our homepage to complete the form or call 800-432-2285. Members must provide their name, phone number, account number and service address to enter.

The contest closes on October 22, 2025. Winning members will be notified by phone on October 23. Baskets will be delivered October 27-31.

### CONTEST RULES:

One entry per membership. Employees and directors are not eligible to enter the contest.

Look for more information in the October MiNews!




# Public service and leadership opportunity for students

Iowa’s electric cooperatives are offering a virtual opportunity for rural students to learn more about advocacy, electric cooperative career opportunities and the cooperative business model with a three-part webinar series in October. It is open to any high school student in our service area (even Minnesota students) and they are invited to register at [www.IowaYouthTour.com](http://www.IowaYouthTour.com).

Once students register online, they can attend the webinars from their own computer or mobile device. Each Zoom session will last around 45-60 minutes and focus on a specific topic:


- Thursday, Oct. 2, 7:00 p.m. – Cooperative Business Model
- Tuesday, Oct. 14, 7:00 p.m. – Advocacy
- Thursday, Oct. 23, 7:00 p.m. – Leadership

At the end of each live session, one lucky attendee will be selected at random to win a pair of Apple AirPods. Students who attend all three sessions will be entered into a random drawing for a \$1,000 college scholarship. All students who register online by September 30 will receive a special box of co-op goodies in the mail.



**WANTED:**  
Rural high school students who have a passion for leadership

Attend our webinar series in October for a chance to win Apple AirPods and a \$1,000 college scholarship! Learn more at [IowaYouthTour.com](http://IowaYouthTour.com)





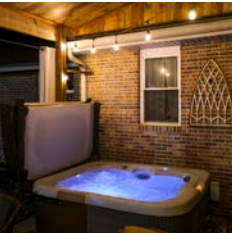
# Find hidden energy users at home

Out of sight, out of mind. It is easy to overlook the hidden energy users in our homes. Yet, every plugged-in device and ready-to-use appliance can lead to higher electric bills.

Let’s see if we can find some hidden energy savings for you.

Your water heater could be using more energy than necessary. Storage water heaters heat water to a preset temperature. When hot water is used, cold water enters the tank, lowering the temperature, and the water is reheated to that preset level. If the water heater is set higher than needed, it wastes energy. Most water heaters are set to 140 degrees at the factory. The U.S. Department of Energy recommends setting the temperature to 120 degrees. This will save energy and reduce the risk of scalding. Do not set it lower than 120 degrees to prevent bacteria development in the tank.

Porch lights and barn lights can use more energy than needed. If they are on every night, all year long, that adds up to 4,380 hours, or half the hours in a year. If those lights use outdated, inefficient technology, they waste energy. With that many hours, even a slight increase in efficiency can yield big energy savings.



Switch to energy efficient LED bulbs. If lights need to stay on, consider upgrading to motion

sensor lights so you aren’t drawing energy all night.


Pools and hot tubs can also be big energy users. Since you don’t see the pumps or heaters by design, it’s difficult to know when they are operating and consuming energy. Pumps filter water to keep it clean and safe for swimming. Energy Star®-certified pumps run at lower speeds and can be programmed to match your pool’s filtering needs, according to the Environmental Protection Agency. They can pay for themselves in two years, are quieter and can prolong the life of your pool’s filtering system. Schedule your hot tub to a lower temperature when you’re not using it to reduce energy use. If your electric utility offers time-of-use rates, consider scheduling accordingly.

Plug load is anything in your home that is plugged into an outlet. As we use more and more appliances and technology in our homes, plug load energy use increases. Find what is plugged in around your home. If you aren’t using it, unplug it. For computer stations and entertainment centers, consider using smart power strips. These devices sense when energy is being used and turn peripheral devices on or off as needed.

Gaming consoles are another hidden energy user. Gamers often put them in rest mode when not in use. This allows them to complete updates and reduces start-up time for the next session. It also means they are still consuming energy even when not actively used. Powering off between gaming sessions can save energy. Ask the gamers in your life to power off. It may require a bit more time for updates, but every kilowatt-hour counts when it comes to saving energy.

It’s easy to make a habit of powering down and unplugging once you identify everything drawing power in your home. For upgrades, reach out to your electric utility about available rebates to help cover costs.


Miranda Boutelle writes on energy efficiency topics for the National Rural Electric Cooperative Association.



**You can’t AVOID what you CAN’T SEE**

**Starting a job — big or small — without first getting utilities marked could result in serious injury, service disruptions for you and your neighbors, and a hefty fine.**

**It is important to understand that 8-1-1 locators do not locate privately installed infrastructure such as sprinkler systems, invisible fencing, data communication systems, private water systems, gas piping to a garage or secondary electric lines to another building on your property. You need to hire a private utility locator.**



**Call 8-1-1 before you dig.**

# Leveling up to National Drive Electric Month 2025

Fans of electrification should be getting charged up about the expansion of National Drive Electric Week to National Drive Electric Month – from Sept. 12 – Oct. 12, 2025.

MiEnergy Cooperative is an affiliate of chargeEV™, a national network of nearly 100 electric cooperatives powering electric vehicle education and adoption in rural America. Since its inception in 2020, chargeEV™ affiliates have installed more than 120 public chargers in nine states, with plans for continued growth. Rural communities in these areas are connected with a growing charging network that makes road trips through scenic landscapes more accessible than ever. Members can explore chargers and destinations along the way at [www.charge.coop](http://www.charge.coop).

Co-op members interested in purchasing electric vehicles should check out MiEnergy’s website: [www.MiEnergy.coop/evcharging](http://www.MiEnergy.coop/evcharging). The cooperative has two electric vehicle charging programs: an electric vehicle time-of-use rate and an electric vehicle subscription rate, making it easier for members to save money while charging their vehicles overnight, when electricity demand is low. A \$1,000 rebate is also available for purchasing an electric vehicle charging station if the member is enrolled in the time-of-use or subscription rate.

# Minnesota’s electric cooperatives to honor local heros

Is there someone in your community who consistently goes above and beyond to make a difference? Perhaps they’ve poured their time and energy into helping a local nonprofit thrive, assisted those in need or spearheaded a community project that has made life better for everyone. If someone comes to mind, now is your chance to recognize their remarkable service and help support their cause or organization.

MiEnergy is proud to partner with Minnesota’s Touchstone Energy cooperatives in launching the Cooperative Heroes Award. Minnesota is served by 44 distribution cooperatives, covering 85% of Minnesota and reaching every county. This award provides an opportunity for anyone served by an electric cooperative to nominate an individual who has made meaningful, positive impact in their community.



The Cooperative Heroes Award celebrates Minnesota’s cooperative values — integrity, innovation, reliability, accountability and commitment to community. Judges will carefully evaluate nominees for these qualities as they select three outstanding winners.

Each winner will receive funding to support a local nonprofit or cause of their choice: First place \$1,000; second and third place: \$500 each. Nominations are open from Oct. 1 through Nov. 15, with a short application process available at [www.mrea.org/programs/touchstone-energy](http://www.mrea.org/programs/touchstone-energy).

Together, let’s shine a light on the Minnesota community heroes whose dedication has touched lives and inspired change.


## NATIONAL DRIVE ELECTRIC MONTH

Sept. 12 - Oct. 12, 2025



**MiEnergy's EV charging subscription rates start at just \$35 a month for charging between the hours of 9 p.m. and 5 a.m.**





## MiRecipes

### Family Favorites

Submit your family's favorite recipe for consideration to be printed in the November 2025 newsletter. Deadline is October 15. Send to Meagan at PO Box 90, Cresco, IA 52136 or email: [mmoellers@MiEnergy.coop](mailto:mmoellers@MiEnergy.coop). MiRecipes will be printed quarterly in this publication. If we publish your recipe, you will receive a \$5 credit on your next electric bill. Limit one recipe published per member annually.

#### CRAZY CAKE

ANTHONY GRAHAM, LEWISTON

1/3 c. cocoa  
3 c. flour  
1 t. salt  
3/4 c. oil  
2 c. water  
2 c. sugar  
2 t. baking soda  
2 T. vinegar  
1 t. vanilla

Mix all ingredients together. Pour in a greased and floured 9"x13" pan. Bake for 35 minutes at 350° or until tests done with toothpick.

#### PUMPKIN CAKE

CARLYN WARDWELL, WINONA

4 eggs  
1 (16 oz. can) pumpkin  
2 t. pumpkin pie spice  
1 t. salt  
1½ c. sugar  
1 can evaporated milk  
1 box yellow cake mix  
2 sticks butter (melted)  
optional: 1 c. nuts (chopped)

Combine eggs, pumpkin, spice, salt, sugar and evaporated milk, blending well. Pour into an ungreased 13" x 9" baking dish and sprinkle cake mix over top. Sprinkle on chopped nuts. Drizzle butter onto cake mix, do not stir. Bake at 350° for 45 minutes to one hour, testing for doneness. Serve with whipped topping if desired.

#### CHOCOLATE PEANUT BUTTER PRETZEL DELIGHT

ANGIE LALLEMONT, WINONA

This no-bake dessert's combination of sweet and salty as well as chocolate and peanut butter is amazing – it's our new family favorite.

Crust and garnish:  
Cooking spray  
8 oz. salted mini pretzel twists  
2 T. granulated sugar  
14 T. (1¾ sticks) unsalted butter (melted)

Peanut butter filling:  
16 oz. cream cheese (at room temperature)  
1¼ c. creamy peanut butter (at room temperature)  
[Note: if worried about peanut allergies, any nut butter substitute would work]  
3/4 c. powdered sugar

Chocolate pudding layer:  
2 (3.9-oz. box) instant chocolate pudding mix  
2-1/2 c. cold whole or 2% milk

Topping and garnish:  
3 c. whipped cream or 8 oz. container whipped topping (thawed)  
1/4 c. chocolate sauce  
3/4 c. salted mini pretzel twists (crushed)  
[Note: can also use mini Reese's pieces or M & Ms]

Lightly coat a 9"x13" inch baking pan with cooking spray. Process mini pretzel twists and granulated sugar in a food processor until fine crumbs form, 15 to 25 seconds. Drizzle in melted butter and pulse until combined, about 10 (1-second) pulses. Transfer to the baking pan and press with the bottom of a flat measuring cup or your hands into an even layer. Freeze for 20 minutes. Beat cream cheese, peanut butter, and powdered sugar together in a stand mixer with the paddle attachment on medium speed until smooth, 2 to 3 minutes. Spread over the crust into an even layer. Whisk instant chocolate pudding mix and milk together in a medium bowl until smooth. Spread over the peanut butter filling into an even layer. Spread whipped cream over the chocolate pudding layer. Cover and refrigerate for at least 8 hours or preferably overnight. When ready to serve, drizzle with chocolate sauce and garnish with crushed salted mini pretzel twists, mini Reese's or M & M's. Cut into 16 pieces.

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# Conservation efforts help electric reliability during times of high demand

Extreme temperatures, whether during summer or winter months, drive up the demand for electricity as homes and businesses rely on air conditioning or heating to stay safe and comfortable. Every year, the North American Electric Reliability Corporation (NERC), the nation's watchdog for grid reliability, issues two Reliability Assessment reports—one for summer months and one for winter.

The NERC assessments are critical planning tools for electric utilities as they prepare for peak demand months.

NERC's 2025 Summer Reliability Assessment, released in May, found some regions of the U.S. could experience elevated risk during periods of extreme heat or when generation resources are limited due to planned or unplanned power outages. A few months ago, Entergy and SWEPCO customers in Louisiana experienced rolling power outages due to grid capacity constraints.

According to NERC's most recent assessment, our

electric grid is experiencing rapid load growth. The total forecasted peak demand for summer months increased by more than 10 gigawatts (GW) since 2024—more than double the increase seen in 2023.

At the same time, more than 7.4 GW of generation capacity has retired or gone inactive since last summer. Retirements include natural gas, coal, nuclear and other types of generation, which reduces the availability of dispatchable resources that can operate at any time to help balance the grid. New resources are becoming available to help meet some of this growing demand. Over 30 GW of new solar capacity and 13 GW of new battery storage are already contributing to increased demand requirements. These resources are especially helpful during peak daylight hours but can create new operational challenges in the evening, when solar generation tapers off.

Electric cooperatives rely on the collective actions of individual members to help maintain reliability when the system is under stress. Actions of conservation taken by co-op members can make a meaningful difference.

Adjusting your thermostat by a few degrees, postponing use of large appliances until evening hours and turning off lights and unnecessary electronics are simple, effective ways you can help ease strain on the grid.

As the electric grid evolves—with changing generation resources, new technologies and growing demand—maintaining reliable service requires careful planning and participation from everyone.

Your electric co-op is working closely with our power supply providers in preparing for peak demand, and your actions to conserve during these times are equally important. By working together, we can help ensure our community continues to receive reliable and affordable electric service.

Jennah Denney writes on consumer and cooperative affairs for the National Rural Electric Cooperative Association.



## HARVEST FEST PARADE – CRESCO

MiEnergy employees Tammy Brown, Josh Carolan, Nancy Franzen, Kim Larson and Kent Whitcomb along with their families represented the cooperative in the Norman Borlaug Harvest Fest parade in Cresco on August 23.

## ENERGY ISSUES SUMMIT – BLOOMINGTON

MiEnergy's CEO Brian Krambeer presented Rep. Greg Davids with the Minnesota Rural Electric Association's Legislator of the Year Award at the Energy Issues Summit on August 14. This award is chosen annually by the REPAC Trustees with input from the membership. As co-chair of the House Tax Committee and Chair of the Senate Agriculture Committee, Rep. Davids and Sen. Putnam led the effort to clarify Minnesota's tax law related to streetlights and meters — a change that will save cooperative member-owners millions of dollars.



## TRACTOR SAFETY CERTIFICATION – PRESTON

MiEnergy employees Mark Dornink and Jamie Breeser volunteered to speak at the Youth Tractor Safety Certification training conducted by the University of Minnesota Extension on July 9. They presented on possible hazards students may come across on the farm to ensure that they stay safe when working around overhead and underground power lines. Students also learned what to do if equipment comes in contact with power lines.

**mienergy**<sup>™</sup>  
COOPERATIVE

Your Touchstone Energy® Cooperative

### OFFICE INFORMATION

Open Monday-Thursday 7 a.m. - 4 p.m. Friday by appointment.  
IOWA 24049 Highway 9, PO Box 90, Cresco, IA 52136  
MINNESOTA 31110 Cooperative Way, PO Box 626, Rushford, MN 55971  
\*\*This institution is an equal opportunity provider and employer.\*\*

### PHONE NUMBERS

LOCAL 563-547-3801 (Cresco); 507-864-7783 (Rushford)  
TOLL-FREE & 24/7 OUTAGE REPORTING 800-432-2285  
PAYMENT LINE 24/7 855-941-3631  
UNDERGROUND CABLE LOCATING 811

### ONLINE

WEBSITE [www.MiEnergy.coop](http://www.MiEnergy.coop)  
SOCIAL MEDIA Facebook, Twitter, YouTube and Instagram

### BOARD OF DIRECTORS

DISTRICT 1 Kim Nelson and Dennis Ptacek, secretary  
DISTRICT 2 Dean Nierling, chair and Ron Stevens, vice chair  
DISTRICT 3 Don Petersen, treasurer and Skip Wieser  
DISTRICT 4 Kyle Holthaus and Carl Reicks  
DISTRICT 5 Beth Olson and Jenny Scharmer

### MANAGEMENT STAFF

BRIAN KRAMBEER president/chief executive officer  
SHELLY HOVE chief financial officer  
JILL HUFFMAN broadband chief operating officer  
STEVE OIAN vice president of electric operations  
VASSIL VUTOV vice president of information technology  
MIKE WALTON vice president of engineering and planning  
KENT WHITCOMB vice president of member services

### MINEWS STAFF

MEAGAN MOELLERS communications specialist, editor  
ANNIE HOILAND communications specialist  
BRENDA TESCH marketing and communications manager

### 2025 OFFICES CLOSED

NOV 27-28 Thanksgiving Holiday  
DEC 16 Employee Development Day  
DEC 24-25 Christmas Eve and Christmas Day  
DEC 31 New Year's Eve, close at 11 a.m.  
JAN 1 New Year's Day

## Energy Efficiency Tip of the Month

Take advantage of "shoulder months," which refer to the transitional periods between peak heating and cooling seasons. During the fall, these milder weeks typically occur between September and November. Shoulder months offer a great opportunity to reduce home energy consumption as the need for extensive heating or cooling is reduced. Look for simple ways to boost indoor comfort without running your heating and cooling system. Use ceiling fans and open windows on breezy days to ventilate your home. On cooler days, add a layer of clothing and avoid running the heat.

Source: [energy.gov](http://energy.gov)

# SOCIAL MEDIA



@MiEnergy Coop



#MiEnergyCooperative

**mienergy**<sup>™</sup>  
COOPERATIVE

Your Touchstone Energy<sup>®</sup> Cooperative 

IOWA PO Box 90, Cresco, IA 52136

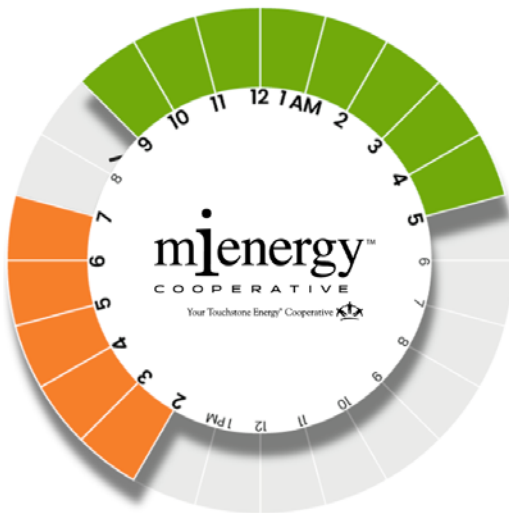
MINNESOTA PO Box 626, Rushford, MN 55971

PRSR STD  
U.S. Postage

**PAID**  
DPC

## CHOOSE YOUR TIME AND SAVE

MiEnergy launches new residential rate option for members!



**On-Peak**

**2 p.m. - 7 p.m.**

**23.5¢/kWh**

**Nighttime**

**9 p.m. - 5 a.m.**

**4.6¢/kWh**

**Off-Peak**

**all other times**

**10¢/kWh**

**With MiEnergy's Time-of-Use rate, when you use electricity is just as important as how much you use.**

Participating in a residential time-of-use (TOU) rate plan offers significant benefits for households looking to save on electricity costs. Under this optional rate, electricity rates vary based on the time of day, allowing members to save by adjusting the time they use energy.

For instance, the TOU rate structure features a high rate of 23.5¢ per kWh during peak demand hours (2 p.m.–7 p.m.), a very low rate of 4.6¢ per kWh during nighttime hours (9 p.m.–5 a.m.), and a moderately low rate of 10¢ per kWh during all other times. By shifting energy-intensive activities,

such as running appliances, to nighttime or off-peak times, members can reduce their energy bills while also helping to ease strain on the grid during peak times.

If you are curious to know if participating in this rate would save you money, the cooperative can run a comparison based on your household's historic electricity use. Members who try the new rate can always return to the standard electric rate. Members who elect to transition off the TOU rate will become ineligible to re-enroll for a period of 12 months.