February 2022 Vol. 6 Issue 2 A monthly publication for members of MiEnergy Cooperative.

Keeping it hol Members comment on the co water heater program

Electric rates to remain stable for 2022

5 ways to save energy when working from home

Using a generator? Tips for avoiding dangerous mistakes

TH TOUR &

DIARSHIP

What is not increasing in 2022? MiEnergy rates to remain stable, no increase for 2022

The month of January has been busy as we finalized vear-end 2021 financials and engaged our independent auditors, Eide Bailly, to obtain their professional opinion on our financial statements. The audited financial statements will be presented to the board of directors in February for approval and included in our annual report to be mailed to all members in March.

Looking back, 2021 was a good year for MiEnergy. Not only did we meet budget projections, but we were able to return \$1 million dollars back to the membership as a special year-end bill credit from our power supplier, Dairyland Power Cooperative.

Looking ahead, we are preparing for the 2022 director elections. In January, I met with the nominating committee which reviews director applications for consideration of representation on the board of directors. The nominating committee finalized the district 4 and 5 director candidates to be on this year's ballot. Survey and Ballot Incorporated will conduct and oversee our director election process as they have in the past. Votes can be cast by mail, online or at the annual meeting on April 13 for members in districts 4 and 5. We will offer in-person and virtual participation and follow Centers for Disease Control guidelines at the time of the meeting. More details about the annual meeting and elections will be in next month's MiNews.

The January board meeting included the presentation of the 2022 operating budget. This important document is the guide for delivering critical electric services to our membership, projecting total operating expenses for the

Board room highlights | January 24, 2022

- CFO Hove provided a favorable financial report for December and 2021 year-end report noting a \$1 million refund given to members on their December bills and an additional \$600,000 returned to members throughout the year with power and utility cost adjustment credits.
- Reviewed and approved the 2022 operating budget with no change in retail electric rates.
- Jeff Wieser, Wieser Bros., reviewed the bids received for the Preston outpost facility.
- Reviewed and approved the 2022 goals and objectives provided by the safety committee.
- CEO Krambeer provided a report from the nominating committee meeting and cooperative subsidiaries.

The next board meeting will be held at the Cresco office on February 24 at 9 a.m.



year and the revenue projections driven from our retail electric rates. First and foremost, the presented budget approved by the board includes no change to the retail rates for the membership.

Energy sales from the membership are projected at 1% growth for most of our rate classes. The purchase of wholesale power is our largest expense. It is 75% of our total operating expense and projected to cost just under \$48 million for 2022. Dairyland Power Cooperative is maintaining stable rates for 2022, which favorably contributes to MiEnergy's rate stability.

Just over \$2.7 million has been allocated to vegetation management (tree and brush trimming and spraying) to achieve coverage for a six-year rotation cycle by substation across the entire MiEnergy electric distribution system. System reliablity is critical for our membership, and tree related outages continue to top the list of annual electrical interruptions.

As you have seen in your everyday home or business spending, prices have gone up, and in some cases have risen greatly. MiEnergy is also seeing an increase in its expenses in fuel costs, postal costs, engineering services, labor, vehicles, equipment, contractor services, electrical materials and supplies.

We are seeing increases in individual supplies and materials from 8% to 100%. For example, a 25 kVA transformer that cost \$700 in 2020 now costs \$875. In addition to the cost of equipment, extended delays in materials are greatly impacting our industry. If you anticipate upgrading your service or adding a new service in the next year, please contact MiEnergy. The lead times and availability of materials is very inconsistent. For example, if we order a three-phase transformer today, we are looking at delivery in 30 to 52 weeks depending on the size. Single-phase transformers are one year out. I am sure you have seen this in the products and services you buy as well, especially in vehicles, which is another challenge we are working through with upgrading vehicles and repairs to our existing fleet.

The 2022 operating budget approved by our board of directors meets all our lenders' financial requirements and moves MiEnergy Cooperative forward on system reliability and retail rate competitiveness.

As always, I welcome your calls, emails and personal opportunities to visit.



We all want to afford being comfortable in our homes. If you're having trouble paying your energy bills, you are not alone. The U.S. Energy Information Administration reports one in three households face challenges meeting their energy needs.

You don't need a lot of money to save on your energy bills. There are low-cost, simple adjustments that you can make in your home whether you rent or own.

Decreasing monthly bills and being more efficient at home is something we all should practice. Here are some budgetfriendly energy efficiency tips targeting one of the biggest energy users in the home: the heating system. Heating and cooling account for nearly half of a U.S. home's energy consumption.

ADD COZINESS TO YOUR HOME

One way you can feel warmer in your home without turning up the thermostat is by making your home cozy.

The way our bodies perceive the temperature of a room is based more on the surfaces in the room than the air temperature. In general, harder surfaces feel colder. For example, your tile floor will feel cooler than your fabric sofa.

The only exception is some gas fireplaces need to remain Cold floors in a room make us feel colder. Adding an area open for gas fumes to exit the home. If you have a gas rug to a hard-surface floor can make us feel warmer, even with fireplace, check the owner's manual for more information on the same setting on the thermostat. the damper position.

The same goes for windows. Windows are typically the least-insulated surface in a room and can feel cold in winter months. Adding or closing curtains can help the room feel warmer.

CHECK YOUR WINDOWS

Make sure your windows are closed and locked. Locking windows pulls the sashes tighter together, reducing gaps that allow air to flow through and cause drafts. If your sash locks don't form a tight fit, adjust them or add weatherstripping.

There's a variety of window weatherstripping products available for less than \$20. Most are simple to install and only require tools you most likely already have around the house, such as scissors and a tape measure.

Some are more permanent solutions, and some are intended to be used for one heating season and then removed. Temporary solutions such as caulk strips, putty, pull-

and-peel caulking or window insulation films can be used if you rent your home and can't make permanent changes.

SEAL YOUR DOORS

Weatherstripping doors is an easy do-it-yourself project. Make sure your doors seal tightly and don't allow drafts to pass through around the edges or under the door.

Make sure any doors leading to an unheated space-outside or into a garage-are sealed tightly. If you can see light around the edges or underneath the door, or feel air movement when the door is closed, you know you are losing energy.

Because doors need to open and close easily, expect to do a bit of adjusting after installing weatherstripping. If weatherstripping isn't installed correctly, it can make the door hard to close. Making it too loose defeats the purpose. You need to get it just right.

CLOSE THE DAMPER

If you have a fireplace, make sure the damper is completely closed when not using it. Leaving the damper open is like leaving a window open-it's just harder to see. The air you just paid to heat your home will go right out the chimney.

LAYER UP

Dressing for the season prevents going overboard on your energy use. It can be tempting to adjust the thermostat to increase your comfort. Putting on a sweater or comfy sweatshirt can have the same comfort impact without increasing your energy use. Slippers can be a big help, too, especially when your feet touch a cold floor.

The next time you consider turning up the thermostat a few degrees, try some of these tips first to stay warm and leave increased energy bills out in the cold.

Miranda Boutelle is the director of operations and customer engagement at Efficiency Service Group in Oregon, a cooperatively owned energy efficiency company. She also writes on energy efficiency topics for the National Rural Electric Cooperative Association, the national trade associat representing more than 900 local electric cooperatives. From growing suburbs to remote farming ent for 42 million American communities, electric co-ops serve as engines of economic de across 56% of the nation's landsca



Today, more Americans are working from home than ever before. More time spent at home means more energy used throughout the day.

If you're punching the clock from home, there are small steps you can take to reduce your energy use and save on electric bills. Here are five easy ways to save energy when working from home.

USE A SMART POWER STRIP. Plugging in your most-used devices, like computers, monitors and routers, to a smart power strip ensures these devices aren't drawing power when they're not in use. Smart power strips also give you the option to select which devices should stay in "always on" mode.

UNPLUG YOUR LEAST-USED EQUIPMENT.

If your home office includes equipment like printers and scanners, you're probably not using these electronics every day. In this case, go ahead and unplug your least-used electronics and devices, since many of these draw energy even when they're not being used

CHOOSE ENERGY STAR®-CERTIFIED

OFFICE EOUIPMENT. If you're looking to purchase new equipment for your workspace, look for the ENERGY STAR® label to ensure you're getting the most energy efficient features. Computers, monitors, imaging

equipment and other office electronics that receive the ENERGY STAR® rating include power management features to make saving energy easy, and most are designed to run cooler and last longer.

FLIP THE SWITCH AND USE NATURAL

LIGHT INSTEAD. It's still chilly out there, so take advantage of natural light and additional warmth from the sun. When you're working during the day, open blinds, curtains and other window coverings to let natural light in--and don't forget to turn off the lights to reduce energy use!

LOWER THE THERMOSTAT. Home heating makes up a significant portion of your energy bills. Turn the thermostat down a couple degrees during the day to reduce energy use and save money. The Department of Energy recommends setting the thermostat to 68 degrees or cooler during winter months. You're more likely to stay focused and alert when it's cooler in your home, so all the more reason to mind the thermostat.

Working from home doesn't have to take a toll on your energy bills, and whether you're working remotely or not, these practical tips can help everyone reduce their energy use.

Contact MiEnergy if you have questions about your bills or want additional information about saving energy at home.

Abby Berry writes on consumer and cooperative affairs for the National Rural Electric Cooperative Association, the national trade association representing more than 900 local electric coope



No one wants to be without hot water MiEnergy helps keep it hot, hot, hot!

The water heater suddenly stops working. The dishes begin piling up, the laundry hampers are overflowing and the dog comes in from outside and desperately needs to be bathed.

Taking hot water in our homes for granted is risky when you really think about it. MiEnergy helps keep the water hot, hot, hot for members by selling large storage-style electric water heaters with a significant rebate and combining them with its energy management program to keep the electric grid reliable. If you are questioning the longevity of your home's hot water heater, it's a good idea to start taking some interest in creating a plan for when it suddenly quits. We take for granted that water heaters make it possible to have hot showers, clean dinner dishes and load upon load of freshly laundered linens day after day. The lonely water heater, tucked away in the basement or a utility closet, is out of sight and out of mind. The life expectancy of an average water heater is 10-15 years for electric and 8-12 years for gas. Prepare now, so you know your options.

An electric-powered water heater is a smart energy choice for your water heating needs. It is safe, reliable, clean, predictably priced and adaptable to many uses.

ELECTRIC WATER HEATERS ARE A SMART CHOICE FOR MANY REASONS:

- High-efficiency electric water heaters, including heat pump water heaters, are readily available.
- Electric water heaters are safe. They produce no carbon monoxide, and they pose no threat of combustion or explosion.
- Electric water heaters can run on power generated from a range of energy sources, including solar, wind, hydro and other renewables.
- Electric water heaters don't lose energy from exhaust or the replacement air that circulates into and out of a house. Propane water heaters require on-site storage tanks.
- Electric water heaters are easy to install. They require no installation of a gas line or exhaust flue.
- The cost of electricity is less volatile than it is for other fuels. The cost of propane tends to fluctuate wildly.
- money.

As a trusted energy partner, MiEnergy can provide you with details to make the best energy decision for your situation. If you have questions about water heater options, how the co-op's energy management program works or other energy efficiency needs, give us a call at 800-432-2285. After all, MiEnergy has successfully operated its water heater program for decades! Visit www. MiEnergy.coop/water-heaters for more information.



Member comments on the thought of being without hot water and/or about the co-op's water heater program

My electric water heater I purchased from you works great, if it is set on a timer to save energy I have never noticed not having hot water when I needed it. Thanks. -Terri Livrance, Harmony

It would be awful to not be able to bathe and shower with hot water! It's something I take for granted, and I shouldn't! - Denise Rostad, Houston

Having readily available nearly infinite amount of hot water available in our homes is much like the electricity we use to heat our hot water. Both have evolved from a nicety to a necessity in daily life. Our big blue Marathon provides all we need whenever we need it! - Kevin Fowler, Lanesboro

We have an 80-gallon electric water tank we purchased from you and we love it! It's on the energy save program and have never noticed it being cold. Have two little kids so we use hot water all the time for everything (could we go without hot water-sure but we're spoiled and like our hot water lol) Had to replace the elements and was easy to get the parts and replace them. - Tim Knapp, Fountain

Can't imagine the old days when they had to heat water for baths and cooking. The modern miracles aren't appreciated the way we should. Thanks, MiEnergy for making life easier for us all. - Marlene Bellock, Winona

I would miss most when not having hot water- to be able to wash my hands with hot water. I wash my hands many times a day and unlike a child I do not like using cold water. - Sherry Bouska, Ridgeway

• Electric water heaters are emerging as a building block of the future electric grid. These formerly mundane units are evolving into smart appliances and energy storage units that are helping the grid become more stable and more efficient. By heating water when demand for electricity is low and storing the thermal energy for later use, electric water heaters can save you

I mean, could I survive? Yes. Would I want to? No. - Tanya Dockter, Winona



MiEnergy's Water Heater Program

- The co-op has electric water heaters available in two sizes: 85 gallons and 105 gallons.
- Co-op members can receive a FREE water heater with the construction of a new home.
- MiEnergy offers a FREE lifetime tank warranty and FREE service calls during normal business hours with the purchase of a water heater from the cooperative.
- When combined with the co-op's energy management device, it runs like a "smart appliance," providing stability and efficiency to the power grid by heating water when demand for electricity is low and storing it for later use.
- All water heaters on the storage strategy are powered by four 100 kWh Evergreen blocks for FREE.

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Improve safety with smoke alarms and carbon monoxide detector upgrades

If that old smoke detector, discolored, stained with paint or years of household grime, could send you a message silently, it might say "please replace me." Those lifesaving warning devices designed to alert us to smoke and fire were never meant to last forever.

"The National Fire Protection Association and Underwriters Laboratories suggests replacing smoke detectors every 10 years," said Nicolette Nye, a public affairs specialist with the Consumer Product Safety Commission (CPSC). Both organizations cite sensor degradation rates of 3% per year for their replacement recommendations.

"After 10 years, there is potential of a 30% failure rate," said Nye, who also cited a CPSC recommendation that consumers look for smoke alarms rated as certified by Underwriters Laboratories designated by the symbol "UL" or the Electrical Testing Laboratories, marked with the "ETL" logo.

Both smoke alarms and carbon monoxide detectors are designed with a timeframe or useful lifespan of 10 years, said Shawn Mahoney, a National Fire Protection Association (NFPA) technical services engineer.

"Once they start to reach their end of life, consumers may notice alarm signals-typically a chirping sound that is either a low battery or an indication of the device's end of life, meaning that it's time the unit was replaced," said Mahonev.

The NFPA not only recommends that batteries be replaced once a year, but also urges you to test the unit once a month as an added precaution against failure. Chirping, prompted by a drained battery will typically stop within seven days and when that happens, the unit stops functioning.

"If you're just waiting to hear the sound and not testing regularly, there's a possibility that you're going to miss that, especially if you have battery-only systems," Mahoney said.

According to the CPSC, smoke alarms and carbon monoxide detectors represent good investments in your family's safety, said Nye, emphasizing that both types of devices should be replaced after 10 years. "Consumers who have working smoke alarms in their homes die in fires at about half the rate of those who do not have alarms. Install working carbon monoxide detectors on every level of the home and outside of sleeping areas. CO detectors are designed to sound the alert before carbon monoxide reaches life threatening levels."

Design improvements are another great reason to consider replacement of older units. Ionization smoke alarms made their debut in the consumer market in 1970. Photoelectric smoke detectors were first patented in 1972, and the first 10-year lithium battery-powered smoke alarms hit the



market in 1995. Since then, units using the best features of all three technologies have become popular.

Many states have upgraded building codes to require hardwired smoke alarms with battery backup power, and carbon monoxide detectors in all new residential construction.

As fire codes have evolved to require smoke alarms in close proximity to cooking appliances, manufacturers have improved the technology, said NFPA's Mahoney. "They can distinguish between an actual fire event in the home and cooking fumes, reducing the incidence of nuisance alarms."

Features for residential alarms and detectors are also available to enhance the safety of the hearing impaired, said CPSC's Nye, adding that those include bed shakers and strobe lights offering another level of alert to fire or carbon monoxide danger.

MONITORED SMOKE AND CARBON MONOXIDE DETECTORS

Heartland Security, a subsidiary business of MiEnergy, has monitored smoke and carbon monoxide detectors. The best part of monitored detectors is that it can alert you and/or the fire department of a problem even while you are away.

Smoke detectors are able to detect fires, including deadly slow, smoldering blazes. Carbon monoxide detectors pick up the presence of this oderless, silent killer gas that is emitted by malfunctioning fireplaces, furnaces and appliances.

Monitored smoke and carbon monoxide detectors have grown in popularity not only for protecting human lives, but to also protect the lives of four-legged family members.

For more information about monitored detectors and sensors available from Heartland Security visit www. heartlandss.com or call 888-264-6380.

Online resources available to members

Need to pay your bill? Want to get a closer look at how you are using electricity? Curious to know the scope of a power outage? Want to know the details of a rebate for a future purchase? You can do all this and more by visiting MiEnergy's website, www. MiEnergy.coop

Create a SmartHub account from the co-op's website or download the SmartHub app and you can pay your bill online or view your energy use. Click on the Outages tab of the website to get a

live look at current power outages.

Check out the Energy Efficiency menu to view rebates and get additional tips on how to save energy.

The co-op also communicates via social media. Look for MiEnergy Coop on Facebook, Twitter, Instagram and YouTube.









Your Touchstone Energy® Cooperative 🌾

OFFICE INFORMATION

Open Monday-Friday 7:30 a.m. - 4 p.m. IOWA 24049 Highway 9, PO Box 90, Cresco, IA 52136 MINNESOTA 31110 Cooperative Way, PO Box 626, Rushford, MN 55971

This institution is an equal opportunity provider and employer.

PHONE NUMBERS

LOCAL 563-547-3801 (Cresco); 507-864-7783 (Rushford) TOLL-FREE & 24/7 OUTAGE REPORTING 800-432-2285 PAYMENT LINE 24/7 877-853-6517 **UNDERGROUND CABLE LOCATING 811**

ONLINE

WEBSITE www.MiEnergy.coop SOCIAL MEDIA Facebook, Twitter, YouTube, and Instagram

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2022 OFFICES CLOSED

MAR 23 Employee Development Day APR 15 Good Friday MAY 30 Memorial Day JUN 9 Employee Development Day JUL 4 Independence Day SEP 5 Labor Day SEP 8 Employee Development Day NOV 24-25 Thanksgiving Holiday **DEC 8** Employee Development Dav DEC 23, 26 Christmas Holiday DEC 30 Close at 11:30 a.m. (New Year's Eve observance)

Energy Efficiency Tip of the Month

About 30% of a home's heating energy is lost through inefficient windows. Caulk and weatherstrip windows to seal air leaks. When running your home heating system, lock all operable windows to ensure the tightest seal possible.

Source: Dept. of Energy

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Derrill Holly writes on consumer and cooperative affairs for the National Rural Electric Cooperative Association, the national trade association representing more than 900 local electric cooperatives



INCLUSION CONTRACTOR OF THE CO



SEE HISTORY, MAKE HISTORY Co-op offers free trip this June

Two area high school students will be selected by MiEnergy to represent the cooperative as delegates on the Washington, D.C. Youth Tour. They will join hundreds of other students from across the country -all expenses paid- for one incredible week at our nation's capital. The Youth Tour group will explore D.C., spend a day on Capitol Hill, meet their congressional leaders and see our government in action. The students will learn first-hand about our government and its history, their responsibilities as citizens and how they work together. The tour is a fast-paced leadership opportunity to see what makes America tick!



To be eligible, the student must currently be a high school sophomore or junior and the student's parent(s) or guardian(s) must be members of MiEnergy. The co-op will be selecting two students, one from Minnesota and one from Iowa. Past Youth Tour recipients are not eligible to apply.

To be considered for this honor, you must complete the online exam by **February 28**. The answers can be found on MiEnergy's website www. MiEnergy.coop and the National Youth Tour website at www.youthtour. coop.

MINNESOTA MEMBERS:

Students with the top five scores will be interviewed by a panel of judges on **March 9 at 6:30 p.m. at the Rushford office**. It is **mandatory** that the student attend this event and parents/guardians are encouraged to attend as well.

IOWA MEMBERS:

Students with the top five scores will be interviewed by a panel of judges on **March 16 at 6:30 p.m. at the Cresco office**. It is **mandatory** that the student attend this event and parents/guardians are encouraged to attend as well.

Get rewarded for your community spirit

Co-op to give out 70 scholarships worth \$1,000

MiEnergy is pleased to offer community service scholarships to the sons and daughters of cooperative members.

As a cooperative, MiEnergy has a strong commitment to youth and community. The program recognizes high school seniors who demonstrate cooperative spirit through service to others.

APPLICATION DEADLINE

The application is posted on the cooperative's website www.MiEnergy. coop. Submit your application, cover letter and transcripts by **8 a.m.** Wednesday, March 2. Seventy \$1,000 scholarships will be awarded this year.

SCHOLARSHIP ELIGIBILITY

- The student must be a high school senior, graduating in 2022.
- The student must continue higher education after high school at an accredited technical school, college or university.
- The student must be the son, daughter or legal dependent of a MiEnergy member with an active electric account. Children of MiEnergy employees and directors are not eligible.
- The student must demonstrate community service, according to scholarship instructions.
- The student must have at least a "B" grade point average.

If you have questions regarding the scholarship program please contact Annie Hoiland, ahoiland@MiEnergy.coop or call 800-432-2285.

Scholarships are funded with unclaimed capital credit funds that would otherwise be forfeited to the state. Unclaimed capital credits are patronage dividends earned while purchasing electricity from the cooperative. Unclaimed funds are from past members the cooperative cannot locate.





2022 Rebates

Rebates help you save up front on the purchase of energy efficient products. Plus, buying products that lower your energy use can reduce your monthly bills, saving you money over the long term.

2022 rebate forms can be found online at www.MiEnergy.coop/rebates

ENERGY STAR RATED APPLIANCES

Clothes dryer (electric)\$25
Clothes dryer (heat pump)* \$50
Clothes washer\$25
Dehumidifier\$25
Dishwasher\$25
Freezer (≥10 cubic ft.)\$25
Inductive Range*\$25
Refrigerator (≥10 cubic ft.)\$25
Recycling a working freezer, refrigerator or room air conditioner\$25

ASSESSMENTS / AUDITS	
Audit recommended improvements	up to \$500
Touchstone Energy® New Home Program	\$500

LIGHTING	
LED lamp (5 lamp min.)	.50¢
LED exit sign	\$5
Occupancy sensor (not motion detector fixtures)	\$5

Continued on back

WATER HEATING

Residential high efficiency electric water heater 85 & 105 gallons (purchased at MiEnergy)**
Heat pump water heater\$300
Solar storage water heater w/electric backup (75-99 gal.)** \$150
Solar storage water heater w/electric backup (100+ gal.)**\$300

HEATING & COOLING (HVAC)

New furnace with ECM blower motor\$35 Variable speed motor (not multi-speed) OR Eae ≤ 670 kWh/year.

Heat Pumps	
Geothermal	\$500/ton
Air source & mini-split	\$300/ton
SEER 14+, HSPF 8.2+, or EER 11+	

ELECTRIC VEHICLE CHARGING



Your Touchstone Energy® Cooperative

Visit: www.MiEnergy.coop/rebates Or call: 1-800-432-2285

This is a summary of residential rebates. Rebates are first come, first serve while funds last. Additional terms & conditions are on rebate forms; please read thoroughly before submitting. Ag, commercial, industrial & custom rebates are also available.

*All heat pump clothes dryers & inductive ranges apply. **Must be on energy management program as defined by cooperative.



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